

Residential Care and Maintenance

The care and maintenance of NADURRA® bamboo flooring is simple, and if properly done, will keep your floor looking like new for years. Please exercise care with these floors as you would with a wood floor.

FLOOR PROTECTION

1. Install floor protectors on the bottom of all chairs, tables, etc. to help protect the floor from scratching. Some types of casters (ball type) can damage your bamboo flooring, so use barrel type wheels or wide flat glides. Protective desk pads are highly recommended for underneath chairs. Floor protectors will also provide a sound-deadening barrier.
2. Bamboo flooring is a natural product and it will shrink during winter months from dry heat and expand during summer months from the humidity. Humidity controls are essential to maintaining a stable floor. Keep relative humidity levels between 35-55% and your temperature between 60–80°F. Use a dehumidifier during the summer and a humidifier during the winter. Some movement between planks is considered normal with seasonal humidity changes.
3. Spiked or stiletto high heels and sporting cleats will dent the coating layer on the bamboo flooring. According to the NWFA, a 2-tonne car exerts only 28-30 pounds per square inch (PSI) of pressure, while a fully grown elephant exerts 50-100 PSI. But a 125 pound woman with spiked heels can exert as much as 2,000 PSI when walking normally. Keeping your pet's nails clipped or pet booties are other ways to avoid scratches and dent marks.
4. Use area rugs on high traffic pathways and pivot areas: at the bottom and top of stairs, near doorways, etc. Sand and dirt are abrasive to bamboo flooring, so use protective mats at doorways. Kitchen and bathroom floors experience the most traffic in a home. To prevent premature wear on your floor, place an area rug in front of the stove, sink, and bathtub. Remember that your protective mats must be kept clean of grit and periodically replaced. Do not use rubber-backed, foam backed, vinyl or plastic mats as they may discolour the floor. Search for a non-abrasive, non-discolouring and slip resistant mat that is not so dense as to restrict the airflow underneath it.
5. Bamboo is a natural product, so exposure to the sun and ultra-violet rays will accelerate the oxidation of bamboo changing the colour of the floor. Carbonised floors will lighten and Natural floors will tend to darken over time. Therefore, it is recommended to periodically rearrange and re-position rugs and furniture to allow for even aging of the flooring. Blinds, drapes and curtains can also help you manage the amount of sunlight and UV rays that impact your floor.

CLEANING

1. Vacuum and dust mop floors often to prevent sand and dirt from scratching the floor. Be sure to sweep the bevelled joints between the planks, as they will collect dirt. These bevels actually help protect the floor by collecting the dirt, which would otherwise be sitting on the urethane finish. **Note:** Vacuum with a brush attachment rather than the other attachments, which may scratch the floor. Use a felt head rather than a rotation brush. A swivel-head mop with a terry-cloth or a soft, fine bristled broom are best at trapping and removing dirt and dust.
2. Vacuum protective floor mats to maximise their dirt trapping abilities.
3. We recommend using only cleaners which have been designed specifically for urethane finishes. *Bona® Hardwood Spray Floor Cleaner* cleans well and is an environmentally friendly formula. We recommend not using water to clean your floor. If you do, use a lightly damp mop rung out very well. And dry the floor of excess moisture immediately once you are done. You



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may want to polish the floor with a rag or lamb's wool pad to give it an extra shine once you have used the above product.

- Never** clean your floors with water and soap.
- Never** steam clean your floors.
- Never** use cleaners that require mixing with water.
- Never** use sheet vinyl or tile floor care products on wood floors
- Never** use detergents, solvent based cleaner or furniture/dust sprays

RADIANT HEATING

Please attain the appropriate Installation Guidelines and the “Radiant Floor Heating Guidelines” for proper installation and maintenance of our bamboo floors over radiant floor heating.

MAINTENANCE - STAINS

1. Food or water: Immediately use a cleaner developed specifically for urethane finishes in order to remove the spot or stain. More stubborn spots may require additional scrubbing with the cleaner and a wood flooring scrub pad made for urethane floors.
2. Grease, tar, or oil spots: Rub the grease, lipstick, or oil with a cleaner developed for urethane. Mineral spirits may also work.
3. Cigarette burns: Most common burns can be treated with a touch-up kit made for urethane finishes (see “Maintenance – Scratches” section below). For burns that reach deep into the wood, individual planks may need to be replaced.
4. Chewing gum, crayon, wax: Apply a plastic bag filled with ice on top of the deposit until it is brittle enough to crumble. Clean area with a product made for urethane finishes.

MAINTENANCE - SQUEAKS

If humidity changes cause expansion in the floor, the joints between the bamboo planks may begin to squeak. To solve this problem, decrease the relative humidity of the area. For a quick remedy, add a liberal amount of talcum powder between the squeaking planks.



NADURRA
Bamboo Flooring



National
Wood Flooring
Association

bullfrogpower



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MAINTENANCE - SCRATCHES

To repair a scratched area, use a touch-up kit made for urethane finishes which are available from many wood-flooring retailers. Alternatively, Minwax Quick Drying Poly-Urethane works well. Wipe damaged area with a floor cleaner.

1. Apply a non-marking tape (e.g. green painter's tape) around the perimeter of the scratch to isolate area and protect the unscratched finish.
2. Sand the damaged area with 120-grit sandpaper.
3. Do a finish sanding with steel wool.
4. Wipe area clean, so there is no dust. Apply coats of urethane with a cloth bunched into a ball. Wait appropriate drying time between coats. Sand with steel wool between coats.